

# Plymouth Family Physicians

## WebView Patient Portal Agreement

You must agree to this "Patient Web Portal Agreement" before you use the WebView Patient Portal. Please read the terms of the agreement as described below:

By signing this Agreement I agree to the following rules for utilizing the WebView Patient Portal from Plymouth Family Physicians, ("the Practice" or "PFP"). The patient portal is used to view the patient's chart information and to view and/or send messages to and from his/her health care providers.

- I the Patient understand that the WebView portal is NOT to be used for urgent or emergency situations. **In the event of an emergency I will call emergency medical services or 911, or go directly to the emergency room.**
- I understand that it may take 72 hours to receive a response to an email request. IF I do NOT receive a response within 72 hour I will contact the Practice at (920) 893-0526.
- I the Patient understand that if I lose my password or username, I may request a new one in person at PFP by providing valid identification.
- I the Patient understand that I should remember to log out and close my browser when I am finished accessing password protected WebView Portal services. This prevents someone else from accessing my personal information if I leave, share, or use a public computer (i.e., like a library, kiosk, or internet cafe).
- I the Patient understand that the terms and conditions of this disclaimer and user agreement may change periodically. Such modifications will take effect immediately upon posting on the web site. I understand that I should review the agreement routinely for changes and modifications.
- I the Patient hereby agree to indemnify, defend, and hold harmless the Practice and its agents, employees, successors and assigns from and against any and all actions, claims, suits, demands, damages, judgments, losses and any other costs, liabilities and expenses, including reasonable attorneys' fees and collections costs arising from any act, error, or omission of the Practice and the provision of or failure to provide any of the Services within the scope of the WebView Patient Portal duties as outlined in this Agreement, including but not limited to, advisory and consulting services.
- I the Patient understand that access to WebView will be monitored through a logon audit.
- I understand that this Agreement is designed to, and by express agreement between the parties, does in fact reach as far as Wisconsin law permits.

By signing the Agreement I understand and agree to all the terms and conditions in the Agreement. The invalidity of any provision(s) or portions of provision(s) of this Agreement shall not affect any other provision(s) or portions thereof. In the event that one or more provisions (or portions thereof) of this Agreement are declared legally invalid, the remainder of this Agreement shall remain in full force and affect. Changes in the law affecting the terms of this Agreement shall be deemed incorporated upon their effective date. I understand that the

availability and functionality of this WebView Patient Portal may change without prior notice. I understand and agree to not hold Plymouth Family Physicians S.C., nor its employees or officers liable for any unanswered WebView Patient Portal requests or messages.

By providing my email address, I agree that Plymouth Family Physicians is able to use my email to remind me of appointments, send some test results, and for non-urgent communications.

Email: \_\_\_\_\_

Patient name: \_\_\_\_\_

Patient/parent signature: \_\_\_\_\_

Date: \_\_\_\_\_

If for some reason you forget your password you are able to retrieve it by answering a secret question and answer that is created by you. Please enter this information below.

Secret Web View Question: \_\_\_\_\_ (30 characters allowed)

Example: First dogs name

Secret Web View Answer: \_\_\_\_\_ (30 characters allowed)

Print this form out, sign and date it and then drop it off or scan it and send it back via email to: [receptionist@plymouthfamily.com](mailto:receptionist@plymouthfamily.com)

Once we receive this back from you we will set up your access to Web View.